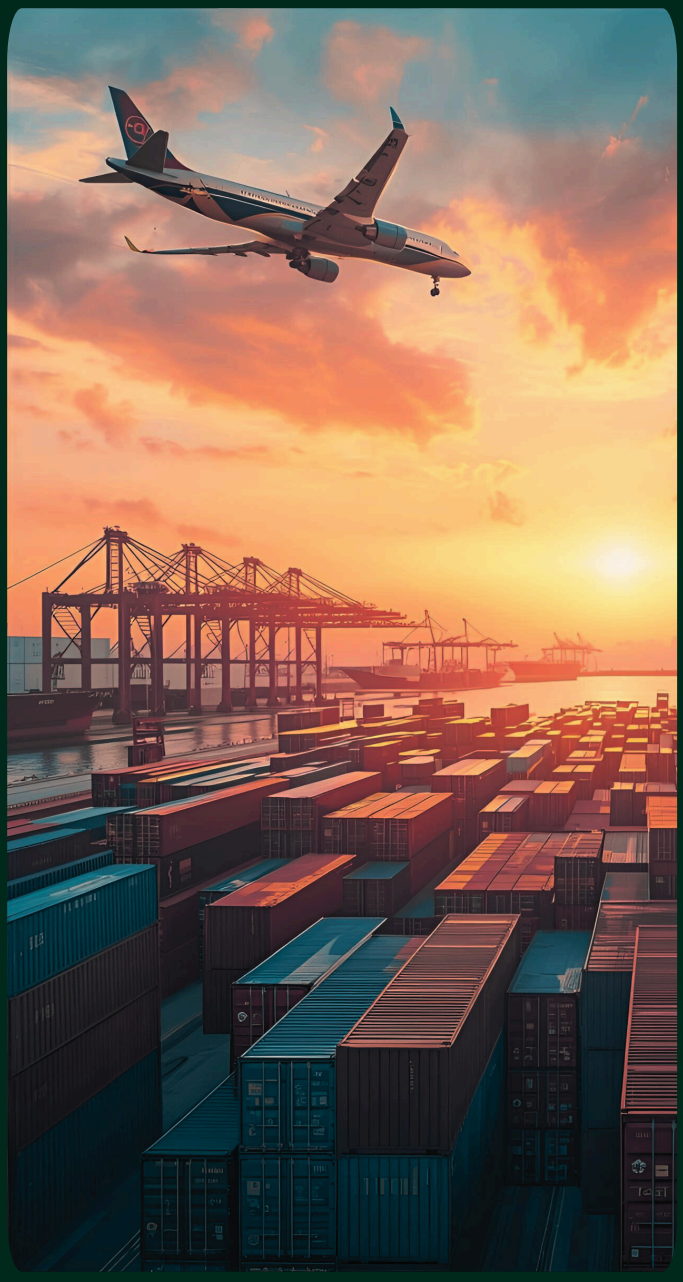
PT. Gateway Container Line Sustainability Report

2024



Gateway
Global Standard Service



Table of Contents

Introduction	03
CEO Statement	04
Company Profile	05
Stakeholder Engagemnet	08
Risk Management	09
Sustainability Framework	10
Environmental Framework	11
Data Management	12 - 14
Target & Roadmap	15
ESG Materiality Map	16

Introduction

This Sustainability Report has been prepared as a manifestation of our commitment to integrating Environmental, Social, and Governance (ESG) principles into all aspects of our business. As a logistics and freight forwarding company, we recognize that our operations not only create economic value, but also impact the environment, employees, business partners, and the wider community.

Through this report, we aim to highlight the concrete steps we have taken to improve energy efficiency, reduce emissions, advance digitalization, and strengthen both social responsibility and corporate governance. This report also serves as a communication platform with our stakeholders to foster transparency, accountability, and long-term trust.



CEO STATEMENT

“ At PT Gateway Container Line, sustainability is now part of our core strategy, we are committed to being part of the solution, shaping a sustainable future. ”



As the Managing Director of PT Gateway Container Line, I am proud to present our Sustainability Report. This report reflects our strong commitment to integrating sustainability principles into every aspect of our business operations.

We recognize that the logistics sector plays a critical role in the global supply chain, while also posing significant challenges in terms of carbon emissions, energy consumption, and other environmental impacts. As a freight forwarding company operating in Indonesia and across the Asia region, we acknowledge our responsibility to be part of the solution, not part of the problem.

The year 2024 marked our first step in embedding sustainability into our core strategy. We began initiatives such as document digitalization to reduce paper usage, energy savings through LED lighting and mobile working systems, and vehicle emission reduction via more efficient route planning. We also introduced RVM machines as part of our CSR program to recycle plastic bottles into valuable products.

On the social front, we are committed to enhancing employee well-being through health and social security programs, regular training, and Best Employee recognition. We also engage with communities through scholarship programs, disaster relief donations, and other social initiatives.

During this reporting period, we successfully recorded an almost 40% reduction in greenhouse gas (GHG) emissions compared to the previous year. This achievement is not only the result of our internal efficiency initiatives but also of close collaboration with our business partners, customers, and employees who support sustainable and environmentally responsible practices.

Looking ahead, we are committed to further reducing our carbon footprint, advancing diversity and inclusion in the workplace, and strengthening our corporate governance based on the principles of ethics, transparency, and accountability.

About Us.



PT Gateway Container Line Indonesia was established in September 2009 to meet the growing logistics demand. With youthful spirit, we strive to be dynamic and aggressive in delivering the best service to our customers. We emphasize service quality, competitive pricing, and global-standard solutions.

Our Services :

Sea & Air Freight
Export & Import

Sea Freight
Direct LCL
Consolidation

FCL SERVICES

TRUCKING

WAREHOUSING

Our vision is to become a trusted and sustainable logistics partner in Asia. To achieve this, our mission is to deliver efficient, environmentally responsible, and customer-focused logistics solutions.

- PT. Gateway Container Line Sustainability Report 2024

Gateway
Global Standard Service

SUSTAINABILITY AT PT. GATEWAY CONTAINER LINE



All employees & leaders are trained with basic sustainability knowledge



194,891 kWh Electricity consumed in 2024 (reduced through LED lighting & mobile working)



E-DO, E-Invoicing, ERP, and FMS significantly reduced paper consumption



Plastic bottles recycled into value-added products



37.75% Women Workforce and 39.28% women in management, showing strong gender equality commitment



2,074 m³ → 1,183 m³ Water usage (2024 vs. Jan–Jul 2025, actively monitored for efficiency)



ISO 9001, ISO 14001, ISO 45001, ISO 37001, SMETA, CTPAT Certified



Governance Anti-Corruption Policy, Whistleblowing System, and Anti-Harassment Policy

• PT. Gateway Container Line Sustainability Report 2024

Gateway
Global Standard Service



About the Report

This Sustainability Report covers the period of January 1, 2024 to July 31, 2025. This extended period was chosen to provide a more comprehensive overview of the company's sustainability performance, and to serve as the foundation for future annual reports to be issued on a regular basis.

The report has been prepared with reference to:

1. **Global Reporting Initiative (GRI) Standards**
   as the primary framework for sustainability reporting.

2. **Sustainable Development Goals (SDGs)**
   - as a global framework for sustainable development.

3. **Company Competencies**
   (ISO 9001, ISO 14001, ISO 45001, ISO 37001, SMETA, and CTPAT) as governance and sustainability standards.

Report Scope

Organizational Coverage

All operational activities of PT Gateway Container Line in Indonesia, including consolidation, freight forwarding, customs clearance, warehousing, and transportation.

Report Boundaries

The data presented includes environmental aspects (energy, emissions, water, paper), social aspects (employees, training, OHS, CSR), and governance aspects (certifications, policies, risk management, whistleblowing system).

Stakeholder Engagement

The report incorporates the expectations of key stakeholders, including employees, customers, vendors, regulators, and communities.

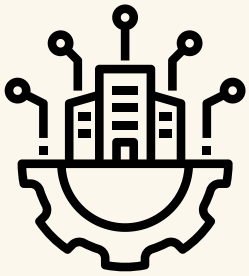
Stakeholder Engagement



STAKEHOLDER	ENGAGEMENT CHANNELS	KEY CONCERNS / EXPECTATIONS	Actions Taken by Gateway
Employees	• Annual gatherings/Outings • Internal surveys • Training & development programs	• Welfare & benefits • Career development opportunities • Occupational health & safety	• Health & Employment Insurance (BPJS) • Regular training hours • Best Employee Award
Customers	• Customer Gathering • Customer satisfaction survey	• Reliable and timely services • Transparency & competitive pricing • Digital innovation	• Customer satisfaction score 8.97/10 • Implementation of e-DO, e-Invoicing, ERP, FMS • Continuous service improvements
Vendors / Partners	• Vendor audits • Annual vendor gatherings	• Compliance with operational & safety standards • Long-term, mutually beneficial partnership	• Annual vendor audit • Contracts outlining operational standards • Collaboration in document digitalization
Communities	• CSR programs • Donations • Educational scholarships	• Social and environmental support • Contribution to education and waste management	• Education Scholarship Program • Disaster relief donations • RVM machine for plastic bottle recycling

We actively engage with our key stakeholders employees, customers, vendors, and communities through meetings, surveys, and CSR programs. This helps us address their concerns and strengthen long-term relationships.

Enterprise Risk Management

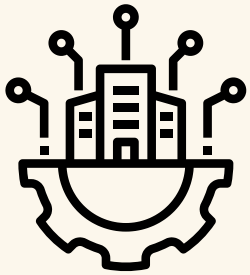


PT Gateway Container Line recognizes that effective risk management is essential to ensure business continuity, operational excellence, and sustainable growth. Our Enterprise Risk Management (ERM) framework provides a structured approach to identifying, assessing, and mitigating risks across all business areas.

Risk Category	Key Risk	Mitigation Action
Operational Risks	• Supply chain disruption • Safety incidents • Service delays	• Vendor audits & monitoring • Zero Accident OHS program • Business Continuity Plan (BCP)
Compliance Risks	• Regulatory non-compliance • Corruption or unethical practices	• ISO 9001, 14001, 45001, 37001 certifications • Annual Code of Ethics declaration • Whistleblowing system
Environmental & Social Risks	• High energy consumption • Waste generation • Community dissatisfaction	• Energy efficiency programs (LED, digitalization) • RVM recycling machine • CSR & community engagement
Technology & Cybersecurity Risks	• Data breach • System downtime	• IT security policy • Ongoing employee training • Steps toward ISO 27001 certification

Gateway
Global Standard Service

Enterprise Risk Management



The ERM framework is built on the following principles:

1. Integration Risk management is embedded into strategic planning, operations, and decision-making processes.

2. Proactive Monitoring Risks are identified and assessed on a semi-annual basis by management and relevant committees.

3. Transparency & Accountability Clear roles and responsibilities are assigned to ensure risk ownership and mitigation.

4. Continuous Improvement The framework is reviewed regularly to reflect emerging risks such as climate change, digitalization, and cyber threats.

Gateway Sustainability Framework

PT Gateway Container Line has developed its sustainability framework around the three key pillars of Environment, Social, and Governance (ESG). This framework serves as a guide to align our business strategy with global sustainability objectives.

Our approch:

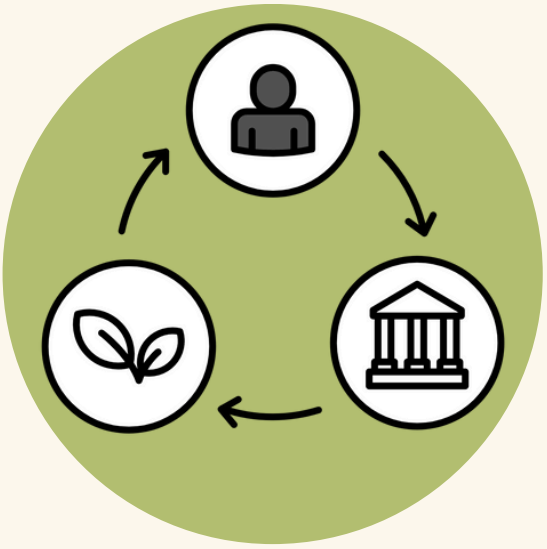
Social



Employees and communities are at the heart of our sustainability agenda. Focus on occupational health and safety, employee welfare, capacity building through training, and community contribution through CSR programs.

Environment

Focus on energy efficiency, emission reduction, water conservation, waste management, and digitalization to minimize paper use.



Governance

Ensuring integrity, compliance, and transparency in all business operations. Focus on anti-corruption policies, whistleblowing system, risk management, and achieving international certifications.

This Sustainability Framework ensures that every step taken by PT. Gateway Container Line creates not only economic value, but also lasting social and environmental benefits.

- PT. Gateway Container Line Sustainability Report 2024

Gateway
Global Standard Service

PT Gateway Container Line Environmental Framework

PT Gateway Container Line integrates environmental responsibility into its logistics operations. As part of our sustainability commitment, we have established an Environmental Framework that focuses on the areas most relevant to our business activities and performance: energy consumption, water usage, and greenhouse gas (GHG) emissions.

Mission

To minimize environmental impacts across our operations by improving energy efficiency, reducing water consumption, and cutting greenhouse gas emissions.

Vision

To be a leading logistics provider in Indonesia that delivers sustainable and cost-effective solutions while contributing to global climate goals.

Energy Efficiency	Water Management	Climate Responsibility
		
Through the installation of LED lighting and the adoption of a Work From Anywhere System, PT Gateway Container Line has reduced electricity consumption and office energy demand, demonstrating it's commitment to lowering energy intensity and operational costs while supporting sustainability goals.	By continuously monitoring water usage and optimizing daily operational practices, PT Gateway Container Line reflects responsible resource management and steady progress in efficient water use.	With the deployment of an RVM for plastic recycling and comprehensive document digitalization, PT Gateway Container Line reduces waste, minimizes paper usage,, addressing both direct impacts and the broader environmental footprint of its operations.

Gateway
Global Standard Service

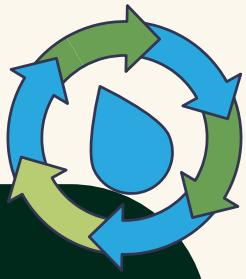
Data Management

Energy Efficiency

Electricity is a key component of our operational energy use. In 2024, PT Gateway Container Line recorded a total electricity consumption of 194,891 kWh. For the period of January to July 2025, electricity consumption totaled 89,718 kWh.

Electricity usage is influenced by operational demands and seasonal dynamics. We continue to explore opportunities for improving operational efficiency to better manage energy consumption while maintaining productivity and service reliability.





Water Management

Water is another essential resource in our operations, used for both facility management and daily activity support. In 2024, total water usage reached 2.074m^3. From January to July 2025, water usage amounted to 1,183m^3.

Water consumption is actively monitored and managed to improve resource efficiency across all areas of operation. The company committed to closely tracking water usage and enhancing resource management practices where possible.



Climate Responsibility

As part of our commitment to environmental responsibility, PT Gateway Container Line actively monitors and manages its greenhouse gas (GHG) emissions across all operational scopes. This report outlines our emissions performance for 2024 and the first seven months of 2025, highlighting progress toward our emission reduction and identifying key trends.

In 2024, total GHG emissions were recorded at 536.56 tCO_2e. A 5% percent target was set for the following year as part of the company's environmental objectives. In the first seven months of 2025, the company reported GHG production of 320.33 tCO_2e, accompanied by a reduction of 1.42 tCO_2e, resulting in net emissions of 318.91 tCO_2. While this figure already represents approximately 59% of the previous year's total emissions, a full year comparison will be required to accurately measure progress against the 10% reduction target.



Gateway
Global Standard Service

Social Sector Collaborative and Safe Environment

Employees are the most valuable asset of PT Gateway Container Line. We believe that the long-term success of the company is not only driven by business strategies but also by the well-being, diversity, and professional growth of our people. For this reason, social responsibility and employee development remain at the core of our sustainability commitments.

Throughout 2025, the company closely monitored employee working hours to ensure full compliance with national labor regulations. Monitoring results confirmed that average monthly working hours were consistently within the required limits, ensuring a healthy balance between professional responsibilities and personal life. This reflects the company's commitment to fostering a sustainable and supportive work environment PT Gateway Container Line embraces diversity and inclusivity as integral parts of its corporate values.



Diversity & Inclusion

Women represent 37.75% of the total workforce, with 39.28% holding managerial positions. This demonstrates the company's strong commitment to gender equality and women's empowerment in leadership roles. Additionally, 2.65% of employees come from non-Muslim backgrounds, reflecting inclusivity in terms of religion and cultural diversity across the organization.



Growth & Development

PT Gateway Container Line supports career growth through its Individual Development Plan (IDP) and Internal Mobility Program, while also targeting 100% training coverage by 2030, with training hours increasing from 850 in 2024 to 920 in 2025, demonstrating the company's commitment to strengthening employee skills, adaptability, and cross-functional capabilities to meet the evolving demands of the logistics industry.



Engagement

Employee engagement remains a key priority at PT Gateway Container Line, with initiatives such as CSR Day, Welfare Day, team bonding activities, and regular satisfaction surveys—whose year-on-year improvements in engagement scores demonstrate the effectiveness of these programs in fostering solidarity, social responsibility, inclusivity, and a productive workplace culture.

Governance Sector: Sustainable Development

PT Gateaway Container Line is committed to maintaining strong corporate governance based on the principles of transparency, accountability, and business ethics. Good governance is the foundation for building trust with stakeholders while ensuring long-term business sustainability.

Business Ethics & Integrity

The company has adopted a comprehensive Business Ethics Policy that strictly prohibits bribery, corruption, money laundering, and conflicts of interest, reinforced by our ISO 37001 (Appendix 1) Anti-Bribery Management System certification. All employees are required to sign an annual declaration of compliance with this Code of Ethics, while a secure and confidential whistleblowing mechanism is in place to enable employees and external stakeholders to report suspected violations of law or ethics through email, hotline, or complaint boxes at each branch office.

We provide a reporting channel via https://gateway-id.com/whistleblowing-system/, ensuring confidentiality of the whistleblower.

Workplace Conduct

"PT Gateway Container Line enforces a zero-tolerance Anti-Harassment Policy that prohibits all forms of sexual harassment, discrimination, and intimidation, fully aligned with our ISO 45001 Occupational Health & Safety certification, (Appendix 1), which ensures safe, inclusive, and violence-free workplaces.

Sustainable Procurement

Our Sustainable Procurement Policy ensures that all suppliers are selected based on ethical principles, environmental compliance, and social responsibility. This policy is aligned with our ISO 14001 Environmental Management System, ISO 45001 Occupational Health & Safety Management certification, and supported by our SMETA audit and CTPAT certification(Appendix 1) which demonstrate our strong commitment to ethical trade practices and secure supply chain management. Vendors are required to sign a declaration of compliance with the company's ESG standards.

Information Security

As a logistic company, information security is one of our top priorities. We have implemented data protection policies and have begun steps toward ISO 27001 certification. All employees are trained to identify and prevent potential cybersecurity risks.

Sustainability Target & RoadMap

To ensure long-term sustainability, PT Gateway Container Line has developed a clear roadmap with short, medium, and long-term targets. These targets reflect our commitment to improving operational efficiency, reducing environmental impact, and strengthening social responsibility.

1 Year (2025):

- Reduce paper usage by 5%.
- Reduce electricity consumption by 5%.
- Increase employee training hours by 10%.

3 Years (2027):

- 50% of documents digitalized.
- Reduce vehicle emissions by 3%.
- Conduct at least 3 CSR programs annually.

5 Years (2030):

- 80% document digitalization.
- Reduce vehicle emissions by 5%.
- Expand plastic recycling and green office initiatives



Gateway
Global Standard Service

ESG Industry Materiality Map – Logistics

At PT Gateway Container Line, we recognize that environmental, social, and governance (ESG) issues directly influence the sustainability of our operations and the expectations of our stakeholders. To identify and prioritize these issues, we conduct a materiality assessment that maps out the ESG topics most relevant to both our business growth and stakeholder interests. This assessment helps us align our strategic focus with areas of highest impact, ensuring that our sustainability efforts drive long-term value and resilience.



Environment

Environmental responsibility remains a critical focus for our industry. Key issues include reducing greenhouse gas emissions from logistics operations, managing energy and water consumption, and minimizing waste generation.



Social

Our employees are at the core of our success. We prioritize fair labor practices, diversity, and employee engagement, supported by training, career development, and workplace inclusion initiatives.

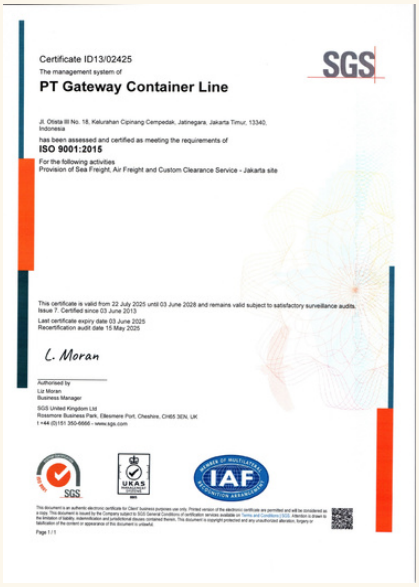


Governance

We uphold strong governance through ISO 37001-certified anti-bribery systems, strict business ethics, and zero-tolerance anti-harassment policies, reinforced by transparent reporting and robust risk management.

Appendix 1
Company Competencies

ISO 9001


Certificate ID13/02425
The management system of
PT Gateway Container Line
SGS
Jl. Otista III No. 18, Kelurahan Cipinang Cempedak, Jatinegara, Jakarta Timur, 13340, Indonesia
has been assessed and certified as meeting the requirements of
ISO 9001:2015
For the following activities
Provision of Sea Freight, Air Freight and Custom Clearance Service - Jakarta site
This certificate is valid from 22 July 2025 until 03 June 2028 and remains valid subject to satisfactory surveillance audits.
Issue 7. Certified since 03 June 2013
Last certificate expiry date 03 June 2025
Recertification audit date 15 May 2025
L. Moran
Authorised by
Liz Moran
Business Manager
SGS United Kingdom Ltd
Rossmore Business Park, Ellesmere Port, Cheshire, CH65 3EN, UK
t +44 (0)151 350-6666 - www.sgs.com
SGS
UKAS
IAF
Page 1 / 1

ISO 14001


CERT.
Environmental Management System
Certificate of Approval
This is to certify that the Environmental Management System of:
PT GATEWAY CONTAINER LINE
Jl. Otista III No. 18, Kelurahan Cipinang Cempedak, Jatinegara, Jakarta Timur, 13340 Jakarta, Indonesia
Certificate Registration Number: IND140325B
Has been assessed and found to conform to the requirements of:
ISO 14001: 2015
The certificate is valid for the following scope of certification:
Management of Sea Freight, Air Freight and Custom Clearance Services
Date of issue: 20 January 2025
Certificate validity: 19 January 2028
Date of original certificate: 20.01.2025, Surveillance before: 20.01.2026 & 20.01.2027
This certificate is valid ONLY if the annual surveillance is completed and updated in the AV Certifications system.
Head of Certification
UIC: 652892175121
IAF
CERT.
UAF
This certificate is the property of AV Certifications Limited
124 City Road, London EC1V 2NX, UK
www.avcertifications.com

ISO 45001


CERT.
Health & Safety Management System
Certificate of Approval
This is to certify that the Health & Safety Management System of:
PT GATEWAY CONTAINER LINE
Jl. Otista III No. 18, Kelurahan Cipinang Cempedak, Jatinegara, Jakarta Timur, 13340 Jakarta, Indonesia
Certificate Registration Number: IND1203298
Has been assessed and found to conform to the requirements of:
ISO 45001: 2018
The certificate is valid for the following scope of certification:
Management of Sea Freight, Air Freight and Custom Clearance Services
Date of issue: 20 January 2025
Certificate validity: 19 January 2028
Date of original certificate: 20.01.2025, Surveillance before: 20.01.2026 & 20.01.2027
This certificate is valid ONLY if the annual surveillance is completed and updated in the AV Certifications system.
Head of Certification
UIC: 652892175121
IAF
CERT.
UAF
This certificate is the property of AV Certifications Limited
124 City Road, London EC1V 2NX, UK
www.avcertifications.com

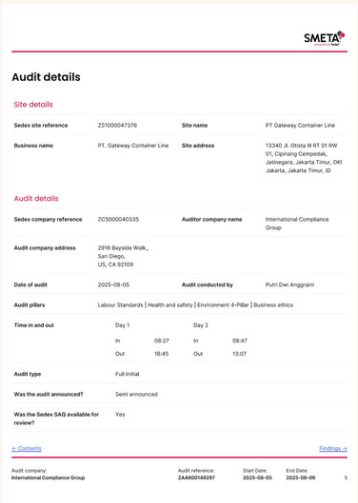
ISO 37001


ISO 37001:2025
Certificate of Registration
This is to certify that the Anti-Bribery Management System of
AQS CERTIFICATIONS
PT. Gateway Container Line
Jl. Otista III No. 18 RT 01/ RW 01, Cipinang Cempedak, Jatinegara, Jakarta Timur, DKI Jakarta, 13340
has been assessed and found to conform to the requirements of
ISO 37001 : 2025 ABMS
For the following scope:
Management & Provisions of sea freight, air freight and customs clearance services.
Certificate Number: 0909215
This certificate is valid from 31-July-2025 until 30-July-2028
And remains valid subject to satisfactory surveillance audits
On or before 30-July-2026 and 30-July-2027
Certification expiry on 30-July-2028
Authorized Signature
AQS CERTIFICATIONS
ISO 37001:2025
EA-JAC
AQS Certifications Services
www.aqscertifications.com
www.aqscertifications.org.uk
This certificate can be verified at the above URL
This certificate remains the property of AQS Certifications Services.
To whom and conditions at all time.
This is accredited by Euro American Joint Accreditation Center (EA-JAC)
www.ea-jac.com
EA-JAC Accreditation Center

CTPAT


Record of Security Audit
PT GATEWAY CONTAINER LINE
PT GATEWAY CONTAINER LINE
KAWASAN INDUSTRI DAN PERGUDANGAN MARUNDA CENTER BLOK B NO. 27, KEL SAGARA MAKMUR, KEC TARUMA JAYA, KAB BEKASI JAWA BARAT
Has been assessed by Bureau Veritas Consumer Products Services (BVCPS) as conforming to the requirements of:
Bureau Veritas Security Verification
Bureau Veritas Security Verification
The audit was conducted on BVCPS internal CTPAT auditing procedures. On the day of the audit 28-July-2025, the auditee was found to be compliant with BVCPS requirements for CTPAT (Customs Trade Partnership Against Terrorism)
Audit scopes:
1. Security Vision and Responsibility
2. Risk Assessment
3. Business Partner Security
4. Cybersecurity including Information Technology
5. Conveyance and Instruments of International Traffic Security
6. Seal Security
7. Procedural Security
8. Agricultural Security
9. Physical Security
10. Physical Access Controls
11. Personnel Security
12. Education, Training, and Awareness
13. Monitoring and Compliance
We thank the management and staff of PT GATEWAY CONTAINER LINE for their cooperation during the audit and wish them success in meeting their compliance goals.
Registration Number
BVCPS(102517610S8)
Issue Date: 15-AUGUST-2025
Expiry Date: 14-AUGUST-2026
Mariola Peruche
Head of operations, IAAS-Southeast Asia
Bureau Veritas - Consumer Products Services Division

SMETA


SMETA
Audit details
Site details
Sedex site reference ZS1000047376
Site name PT Gateway Container Line
Business name PT. Gateway Container Line
Site address 13340 Jl. Otista III RT 01 RW 01, Cipinang Cempedak, Jatinegara, Jakarta Timur, DKI Jakarta, Jakarta Timur, ID
Audit details
Sedex company reference ZC5000040335
Auditor company name International Compliance Group
Audit company address 2916 Bayside Walk,, San Diego, US, CA 92109
Date of audit 2025-08-05
Audit conducted by Putri Dwi Anggraini
Audit pillars Labour Standards | Health and safety | Environment 4-Pillar | Business ethics
Time in and out
Day 1 In 08:27 Out 16:45
Day 2 In 08:47 Out 13:07
Audit type Full initial
Was the audit announced? Semi announced
Was the Sedex SAQ available for review? Yes
← Contents
Findings →
Audit company: International Compliance Group
Audit reference: ZAA000149297
Start Date: 2025-08-05
End Date: 2025-08-06

- PT. Gateway Container Line Sustainability Report 2024

Gateway
Global Standard Service

Conclusion

In conclusion, PT Gateway Container Line reaffirms its commitment to the Green Route Ahead: Collaborated for a Sustainable Freight Journey. The progress achieved from 2024 to 2025 reflects our ongoing efforts to reduce environmental impact, strengthen social responsibility, and uphold good governance. We recognize that sustainability is a continuous journey, and we will continue to move forward with innovation, efficiency, and collaboration to create long-term value for all stakeholders.

Acknowledgement

We would like to express our sincere appreciation to all employees, customers, vendors, and communities who have supported our sustainability journey. Your contributions, collaboration, and trust have been vital in enabling PT Gateway Container Line to move forward with confidence and responsibility. Together, we will continue shaping a greener, safer, and more sustainable future for the logistics industry.

- PT. Gateway Container Line Sustainability Report 2024



Contact

PT. Gateway Container Line
Jl. Otista III No. 18, RT 01 RW 01,
Cipinang Cempedak, Jatinegara
Jakarta Timur, DKI Jakarta, 13340

www.gateway-id.com
info@gateway-id.com
021-85918669